

Eau Claire Chamber Virtual Town Hall Meeting for Businesses General Chat

All Times are in UTC

3/26/2020 3:16:20 PM **Toni Oas**- Many nursing homes are requesting them in the region

3/26/2020 3:16:42 PM **Pam Owen**- If essential, Are most mfg. able to retain most of their employees? That is great if so.

3/26/2020 3:17:07 PM **Toni Oas**- Social services that have to do in home visits and home care programs.

3/26/2020 3:17:23 PM **Sherri Gibson**- Is there a travel exemption letter made available by the state for our employees that are traveling to and from work? Our company created its own, is that okay? Is a letter currently required?

3/26/2020 3:17:57 PM **Mindy Pedersen**- Self drafted travel letter is fine.

3/26/2020 3:18:15 PM **Michelle Lien**- Will businesses with foreign ownership be excluded as usual from any of the SBA loans?

3/26/2020 3:18:33 PM **Kim Peterson**- Manpower is deemed essential. We are working remotely and able to assist you. Please let us know if you have a workforce shortage due to illness, changes in shifts, etc. Stay calm. Stay confident. Stay well.

3/26/2020 3:18:34 PM **Brandon Riechers**- Individuals do not need special permission to leave their homes, but they must comply with this order as to when it is permissible to leave home. Similarly, if a business is an Essential Business or Operation as defined in this order, it does not need documentation or certification to continue its work that is done in compliance with this order.<https://www.wispolitics.com/2020/gov-overs-directs-dept-of-health-services-to-issue-safer-at-home-order/>

3/26/2020 3:22:02 PM **Luke Kempen**- This is Luke Kempen Director of UW Eau Claire Small Business Development Center(SBDC) The SBA is taking applications right now for SBA Economic Disaster Loans. Also yesterday the SBA announced today they are making the SBA Express Disaster Bridge Loans available. SBDC can help you assess and apply for these. Check the Wisconsin SBDC website for more details or contact UW Eau Claire SBDC directly. 715-836-5902 kempenls@uwec.edu

3/26/2020 3:23:24 PM **Beth Crowell**- The SBA recently updated the website and it is now much more user friendly and faster to work through.

3/26/2020 3:24:49 PM **Aaron Libner**- SEEK Careers/Staffing, Inc is deemed essential. SEEK is Interviewing numerous perspective assignment employees on a daily basis via zoom meeting and taking uncharted measures of ensuring our clients, perspective clients and employees are safe as can be and always trying to stay one step ahead. Please give us a call at 715-832-1000 or email eauclaire@seekcareers.com if we can be of any assistance.

3/26/2020 3:25:49 PM **Jillian Rogers**- If we sent in an inquiry to WEDC in regards to being an essential business or not, what is the time frame for a response?

3/26/2020 3:26:46 PM **Tobi LeMahieu**- This is Tobi LeMahieu with the Regional Business Fund (RBF) (Luke mentioned us in his comments). Please contact us if you are a current RBF borrower to discuss a payment deferral. Or, please check out our website for info. on 4% loans: <https://www.rbfinc.org/programs> or contact us at 715-836-2918 or tlemahieu@wcvrpc.org

3/26/2020 3:28:51 PM **Tracy Trippler**- Pam O - in response to your question, I own an essential manufacturing company and we are able to keep all of our employees as of right now.

3/26/2020 3:29:51 PM **Pam Owen**- Thank you. Such great news.

3/26/2020 3:30:19 PM **Mindy Pedersen**- We're manufacturing as well, and will likely be laying off staff before Monday. Has there been any change to unemployment issued? Help in understanding how to navigate unemployment?

3/26/2020 3:31:26 PM **Hal Snow**- Does Wisconsin have anything similar to Minnesota's Shared Work Program to help employees that will be working under reduced salary conditions?

3/26/2020 3:31:53 PM **Jillian Rogers**-Thank you for all your help. It is extremely helpful.

3/26/2020 3:32:12 PM **Mark Halvorsen**- There was talk yesterday that the Federal bill may add \$600 weekly to everyone's unemployment checks. Was that "fixed" so that it will not pay out more than 100% of their weekly pay? And does it now start with no waiting period in Wisconsin?

3/26/2020 3:32:35 PM **Sheleen Hackbarth**- Can you provide clarification on whether the one-week waiting period has been forfeited for those applying for UI?

3/26/2020 3:33:30 PM **Sheila Earp**- What does basic operations for a non-essential business mean under the order? Can I still take orders and ship them out as the owner? I have read the order and its not super clear.

3/26/2020 3:34:18 PM **Matthew Pabich**- Hi there! Matt Pabich from Raggedy Man. Fully appreciate that I'm a nonessential as a gift shop. But demand for the puzzles and games I have has been huge. I currently am not set-up for online/shipping but have the capability, as the sole employee who also lives alone, to do contact less deliveries. Are there issues with that? Or any insight on it?

3/26/2020 3:34:57 PM **Linda Young**-I came on late to the meeting. Was the question asked about supporting healthcare workers in our community?

3/26/2020 3:35:13 PM **Matthew Pabich**- Just wondering how me doing that would be different than a bitquad driver?

3/26/2020 3:35:49 PM **Mindy Pedersen**- Please name the workforce sites again!

3/26/2020 3:36:43 PM **Luke Hanson**- <https://dwd.wisconsin.gov/covid19/public/ui.htm>

3/26/2020 3:36:53 PM **Charlie Walker**- <https://www.workforceresource.org/about.html>

3/26/2020 3:36:59 PM **Mindy Pedersen**- Thanks!

3/26/2020 3:37:21 PM **Linda Young**- Are there businesses that are now producing N95 masks in the CV for the CV?

3/26/2020 3:37:59 PM **Luke Kempen**- Matthew P can you partner with some other business else already doing contactless delivery...dinner and game??

3/26/2020 3:38:10 PM **Heather Smith**- Wedc.org/essentialbusiness

3/26/2020 3:38:18 PM **Chris Lee**- Thanks for the recognition for helping you Dave! -Chris Lee - Citon Computer

3/26/2020 3:38:50 PM **Michael Lee**- We have a couple of 3D printers available and have been exploring printing face shields. 3/26/2020

3:39:06 PM **Heather Smith**- Submit an inquiry on WEDC's site above for clarity on essential business definitions.

3/26/2020 3:39:37 PM **Mark Halvorsen**- Matt, my interpretation is that deliveries and/or working from home is OK even if you're nonessential, but you can't have the storefront open.

3/26/2020 3:39:38 PM **Jillian Rogers**- Heather Smith: what is the time frame for a response to that inquiry?

3/26/2020 3:39:39 PM **Adam Condit**- Matt P - Shipping and Delivery of goods is covered under 13-O

3/26/2020 3:39:54 PM **Kristi Parr**- I am looking at putting my staff on unemployment does any know how I keep them from losing their health insurance while they are laid off?

3/26/2020 3:39:55 PM **Adam Condit**- Mail, post, shipping, logistics, delivery, and pick-up services. Post offices and other businesses that provide shipping and delivery services, and businesses that ship or deliver groceries, food, beverages, goods or services to end users or through commercial channels.

3/26/2020 3:40:06 PM **Patricia Maldonado**- Perigon is offering its platform to non-profits and education programs at a highly discounted rate. <https://www.goperigonlive.com>

3/26/2020 3:40:12 PM **Sheleen Hackbarth**- Can you please clarify whether the SBA loans would be available to those operating in the US but under foreign ownership? Thank you.

3/26/2020 3:40:36 PM **Katie Johnson**- In regards to supply donations for Mayo Clinic Health System, please refer to this message from MCHS

3/26/2020 3:40:46 PM **Katie Johnson**- Delivering a message from Mayo Clinic Health System-NWWI: Community Donations Process. We are overwhelmed by the generosity our communities have shown during the COVID-19 pandemic. Our Mayo Clinic Health System locations have received many donations and inquiries about how people or businesses can donate. Below are general guidelines to follow regarding donations:

1. Mayo Clinic Health System is currently not accepting handmade masks. We encourage community members to donate to other organizations in the community who are accepting these donations. If this should change we will share that need with our communities.
2. Businesses or individuals who wish to donate new supplies, including large quantities of masks, are asked to fill out this form so items can be vetted to ensure they meet the guidelines: <https://o000.app.smartsheet.com/b/form/c69bdf3d0e034b3f92afa1fb0e80e8e1>

3/26/2020 3:40:56 PM **Aaron Libner**- If there businesses that need assistance setting up remote access/VPN to have employees work from home, please contact us at Coulee Tech at 608-783-8324 or email me at aaron@coulee.tech

3/26/2020 3:41:19 PM **Kim Peterson**- If you are unable to continue payroll for your staff please reach out regarding our Pay Protection Program. Our payroll specialists can help your staff please reach out regarding our Pay Protection Program. Our payroll specialists can help you. Call Kim at Manpower (715) 577-9424 or kim.peterson@manpower.com

3/26/2020 3:42:21 PM **Toni Oas**- <https://dwd.wisconsin.gov/>

3/26/2020 3:42:22 PM **Adam Condit**- REGARDING UNEMPLOYMENT benefits for in-store staff that won't be getting hours ... where's the best place to start?

3/26/2020 3:43:32 PM **Toni Oas**- Jon Menz for Rapid Response with West Central WI Workforce Development Board and the One Stop Partners of the West Central WI Area.

3/26/2020 3:43:48 PM **Sheila Earp**- is there a change coming so that small business owners can file for unemployment?

3/26/2020 3:43:56 PM **Toni Oas**- <https://dwd.wisconsin.gov/uiben/apply/>

3/26/2020 3:44:28 PM **Toni Oas**- <https://dwd.wisconsin.gov/covid19/public/ui.htm>

3/26/2020 3:45:01 PM **Erin Klaus**- Would the \$600 also affect what business owners will pay in for unemployment rate increases?

3/26/2020 3:45:24 PM **Toni Oas**- Are you an employer facing layoff and need assistance with employees that will be dislocated from their jobs, the West Central Wisconsin Workforce Development Board is here to help. Please contact us at the below if your company is closing or laying off workers. We can help those affected immediately! West Central WI Workforce Development Board Contact: Jon Menz – Chief Executive Officer, 715-235-8393 ext.100, jmenz@wdbwcw.org Rapid Response Services for employers with employees being layed-off Contact: Dave Paulson Director of Business Development dpaulson@wdbwcw.org

3/26/2020 3:47:05 PM **Luke Kempen**- Sheleen H It is my understanding that the ownership interest must be at least 51% US to be eligible.

3/26/2020 3:47:51 PM **Sheleen Hackbarth**- Thank you Luke. I appreciate the help.

3/26/2020 3:48:04 PM **Kelsie Beckfield**- Message from Great Northern Corp in Chippewa Falls, we are in desperate need of temps to keep our essential customers needs met \$11/hr 1st shift and \$12/hr 2nd shift. Please share with any employees who may not be working now.

3/26/2020 3:48:46 PM **Jason Anderson**- Kelsie B, can you please email a quick link to info@pablocenter.org

3/26/2020 3:49:33 PM **Pam Owen**- Can you share the facebook link or url one more time? Thank you

3/26/2020 3:49:46 PM **Jason Krueger** -<https://www.facebook.com/groups/504041823806583/> 3/26/2020

3:49:54 PM Kristi Parr- Thank you!

3/26/2020 3:51:05 PM **Heather Smith**- Jillian, while I don't have a time frame, we are working through the inquiries as quickly as possible.

3/26/2020 3:51:49 PM **Michelle Lien**- Thanks for the answer Luke. Of course, that is extremely disappointing as we are a contributing member of this community and country.

3/26/2020 3:51:57 PM **Heather Smith**- You think your business qualifies as essential, do not wait for our response to keep operating.

3/26/2020 3:53:00 PM **Toni Oas**- Additional Rapid Response Link:

3/26/2020 3:54:02 PM **Toni Oas**- <https://dwd.wisconsin.gov/dislocatedworker/employer/process/default.htm> Additionally you can <https://dwd.wisconsin.gov/dislocatedworker/employer/process/default.htm> Additionally you can contact Jon Menz at West Central WI WDB for additional information.

3/26/2020 3:54:05 PM **Diana Determan**- Any Restaurants that need to post hours and delivery options please fill that out here at iHeartMedia Page. <https://z100radio.iheart.com/featured/eau-claire-news/content/2020-03-18-chippewa-valley-food-services-affected-by-covid-19/>

3/26/2020 3:55:08 PM **Kelsie Beckfield** -Thanks for the shout out for our temp need Dave!

3/26/2020 3:56:21 PM **Kevin Mensink**- Extremely helpful-thanks all for the work

3/26/2020 3:56:56 PM **Kim Peterson**- If you have employees looking for temporary work have them text "Manpower" to 44844.

3/26/2020 3:56:56 PM **Sara Larsen**- Hey Kelsie, I work with Aaron at the City of Eau Claire, can you pass over your email address so I can send over the form to fill out? If you don't want to send it here, please email us at ecodevo@eauclairewi.gov

3/26/2020 3:57:14 PM **Michelle Lien**- Thank you everyone for your assistance and efforts. Much appreciated.

3/26/2020 3:58:59 PM **Sherri Gibson**- Thank you Chamber for hosting. It was helpful.

3/26/2020 4:00:15 PM **Aaron Libner**- Employees looking for work can also text SEEK Career/Staffing at 7158321000

3/26/2020 4:00:48 PM **Mark Aumann**- Hopefully we can Congressman Kind scheduled for a virtual town hall soon.

3/26/2020 4:00:49 PM **Becca Coleman**- Is there a change coming so that small business owners can file for unemployment?

3/26/2020 4:01:01 PM **Shannon Kaeding**- Thank you Dave, Scott, Heather, Aaron & Luke for all your information!

3/26/2020 4:02:09 PM **Scott Biederman**- Great job Chamber, EDC's, and WEDC. This is a great collaborative message and format. Thank you WIN for your generous use of this great technology Perigon. It makes all of this possible!

3/26/2020 4:02:46 PM **Pam Owen**- Thank you, really excellent.

3/26/2020 4:02:47 PM **Aaron Libner**- Thanks Dave

3/26/2020 4:03:01 PM **Adam Condit**- Thank you so much everybody!

3/26/2020 4:03:23 PM **Linda Young**- Thank you for this town hall meeting!

3/26/2020 4:03:41 PM **Matthew Pabich**- YES!!!

3/26/2020 4:03:43 PM **Michelle Heinzen**- Yes

3/26/2020 4:03:44 PM **Jillian Rogers**- yes!

3/26/2020 4:03:47 PM **Aaron Libner**- Yes

3/26/2020 4:03:47 PM **Bonnie Krahn**- Yes please!

3/26/2020 4:03:47 PM **Sarah Dillivan-Pospisil**- Yes

3/26/2020 4:03:48 PM **Pam Owen**-Yes

3/26/2020 4:03:50 PM **Mindy Pedersen**- Yes!!

3/26/2020 4:03:53 PM **Tracy Smiskey**- Please continue to do this, it is very beneficial!

3/26/2020 4:03:56 PM **Sheleen Hackbarth**- Yes please!!!! Thursday mornings!

3/26/2020 4:03:58 PM **Kristi Parr**- Yes!

3/26/2020 4:03:59 PM **Michelle Lien**- Yes, please

3/26/2020 4:03:59 PM **Cheryl Yarrington**- yes

3/26/2020 4:04:00 PM **LYNDA LAVICKA**- Yes

3/26/2020 4:04:00 PM **Bruce King** -Yes

3/26/2020 4:04:04 PM **Graham Barnes**- Yes, please

3/26/2020 4:04:06 PM **Erin Klaus**- yes

3/26/2020 4:04:07 PM **Nicole Brantner**- yes please

3/26/2020 4:04:07 PM **Shannon Kaeding**- Yes

3/26/2020 4:04:07 PM **Mark Faanes**- Yes please

3/26/2020 4:04:12 PM **Kristin Wells**- Yes, a weekly update would be great given the rapid changes in how this evolves. Thank you for hosting this session!

3/26/2020 4:04:13 PM **Ted Maday**- yes

3/26/2020 4:04:14 PM **James Hanke**- Another session to outline the federal rescue package would be welcome. Thanks to everyone.

3/26/2020 4:04:15 PM **Elaine Carlson**- yes

3/26/2020 4:04:18 PM **Scott Janke**- Yes

3/26/2020 4:04:21 PM **Nicholas Mohr**- yes

3/26/2020 4:04:25 PM **Jim Thomas**- over communication is a good thing, yes to weekly updates